



**2020 REPORT TO THE COMMUNITY |**  
**2019 ANNUAL REPORT**



## Message from our Executive Director



Wow! What a year 2020 has been with the COVID-19 pandemic. Hence, the delay in our Annual Report for 2019.

I am happy to report that Clarity is continuing to serve the community through our speech and language, hearing and audiology, and psychology and counseling services. In 2019, we added our second full-time licensed professional counselor, added a fourth full-time speech language pathologist, added a third (part-time) audiologist, and added a fourth operations specialist. The additions of these positions allowed us to increase our capacity to serve needs of our community.

We served 2,371 children and adults in 2019 and the majority of our pediatric patients and

clients (70%) came from reduced/low income homes. In addition, 637 children (and their families) benefited from our Mobile Speech and Hearing Screening program by receiving screenings at their daycares free of charge. Our donors and supporters make it possible for us to continue to serve our community.

In 2020, we have seen increased demand for the services Clarity provides (especially our mental health services) and have adapted by offering telehealth appointments when appropriate to the patient/client needs. We also held our first ever Virtual Clarity for ALL Ball. It was a great success but we look forward to returning an in-person event on May 1, 2021 and we hope you will Save The Date.

Together we are changing lives! Thank you!

**Elizabeth Ingram Shands, PhD.**  
**Executive Director**





## WITHOUT CLARITY, JENSEN'S LIFE WOULD BE QUIETER...

Jensen Montgomery was born in 2017 and has been coming to Clarity since he was a newborn. He is the youngest in his family and sensorineural hearing loss is not an unfamiliar diagnosis for his mother, Julia Montgomery, who has been coming to 2005. with her other children due to their hearing loss. When he did not pass his newborn hearing screening, she brought Jensen to Clarity for further evaluation and treatment because of the great experiences she has had at Clarity previously.

Click on the link to visit our website (<https://clarityupstate.org/without-clarity-jensens-life-would-be-quieter/>) to hear Jensen's story as told by his mother (Julia Montgomery), Clarity Audiologist (Sally Whitson), and Clarity Speech Language Pathologist (Katharine Broach).



Aurora Martinez is a woman of many intersecting identities.

Born in California, Aurora is a daughter of parents who immigrated to the United States from Jalisco, Mexico seeking a better life. She began learning English when she enrolled in first grade in Nevada and became bilingual in Spanish and English. Aurora is also the mother of three beautiful children—two of which have faced medical challenges including hearing impairment.

It is these intersecting identities and others that have refined Aurora into the woman she is today. Aurora is a woman who is a passionate advocate for children with disabilities and their parents who are native Spanish speakers. She is also a woman who seeks to serve others, especially those in the Hispanic community, as an Operations Specialist and the Spanish Interpreter at Clarity.

Uniquely suited for her position through her life experiences, Aurora enjoys supporting mothers through her work at Clarity. As a mother herself to children with disabilities, she relates on a personal level with families and when needed interprets for them in their native language of Spanish. She enjoys encouraging parents to remember their children's blessings and strengths when faced with challenges.



Aurora is especially grateful for the support of Clarity's donors as she has witnessed firsthand its impact on the lives of children in our community. For example, Aurora recently interpreted for an immigrant and her 10-year-old son as he received his first set of hearing aids that are his to keep. This young boy has been hard of hearing since birth and prior to coming to Clarity communicated with his mother and little brother using a sign language they had developed over time. Although his school provided hearing aids for him to use during the school day, he had to turn them in at the end of each day because he did not qualify for state funded hearing aids as an undocumented immigrant. Clarity's donors made it possible for this child to hear his mother's voice clearly for the first time in their home and for this child to overcome his hearing impairments and associated language development delays.

# 2019 By The Numbers

Clarity  
for  
**ALL BALL** raised  
**\$34,471.50**

**to help**



**27** children and  
adults with  
Clarity Cares  
Scholarships

**United Way  
Of Greenville County**

**\$149,175**



**Clarity Donors**

**\$27,441.47**



**Grants**

**\$15,800**

received in  
grant funding

Contributions from donors allowed Clarity to provide:  
**6,908** office visits to patients from South Carolina



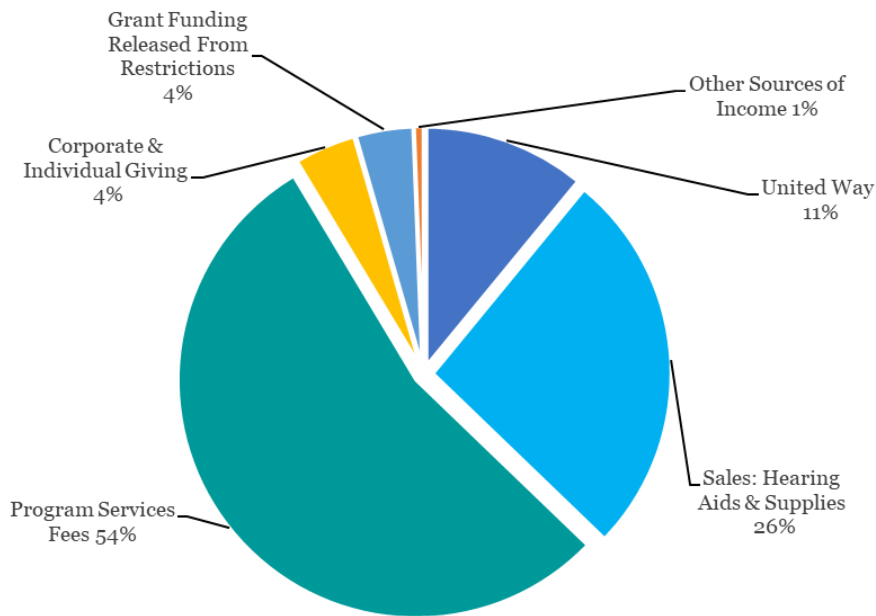
Screened **637**  
Pre-School Children  
through the Mobile  
Speech and Hearing  
Clinic.

**70%** of Pediatric  
Patients seen  
qualify as  
low-income

A total of **2,371** lives were touched by Clarity in 2019

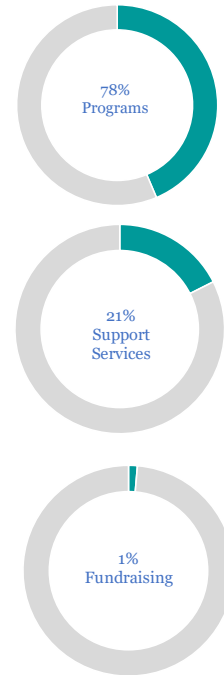
2019

## REVENUE SOURCES



## EXPENSE

## ALLOCATIONS



# Clarity for ALL BALL Sponsors

Presenting

*Jim and Lynn Gilbreath Community Foundation Family Fund*  
**Hope**

**HLB** | HARPER, LAMBERT & BROWN, P.A.

**Dream**

**oticon**  
PEDIATRICS

*Shertech Pharmacy*

**Hope**

**oticon**  
PEOPLE FIRST

David's  
Table

**SYNOVUS**

  
carolina counseling partners

**TD Bank**  
America's Most Convenient Bank®

*Earl Architects*

*Ideal HR*

*Jimmy's Amazing Books*

*UBS Wealth Management, The Parham Arrowood Bragdon Team*

# THANKYOU 2019 CLARITY DONORS

Alcatraz East Crime Museum	Flat Rock Playhouse
Alchemy Comedy Theater	Fluor Matching (Truist)
Amazon Smile	Flyaway Indoor Skydiving
Anakeesta	Fresh Market
Mr. Michael Anderson	Mr. and Mrs. Chris and Terri Fulton
Anonymous	Ms. Johnnie Fulton
Auro Hotels	Mrs. Elizabeth Funer
Mr. and Mrs. Nate Barrett	GE Employee Donations
Mr. and Mrs. Todd Beal	Golden Strip Mirror and Glass
Big Air Trampoline Park	Grams, Inc
Mr. and Mrs. Joseph Bishop	Greenville Drive
Block House	Greenville Zoo
Blue Marble Deli and City Market	Ms. Dianne Hampshire
Ms. Linda Boyle	Mr. and Mrs. Lincoln Hampshire
Breakout Games	Mr. Lyle and Dr. Ellen Hampshire
C.D. Spangler Foundation	Happy Car Express Wash
Ms. Metris Cain	Ms. Louise Hargadon
Mr. and Mrs. Mike (Tracy) Campbell	Harper Lambert P.A.
Mr. and Mrs. Michael Cantrell	Mr. Carroll Hart
Carlee's and Tony's	Mr. and Mrs. Bobby Hartness
Carolina Counseling Partners	Ms. Christine Hayes
Carolina Panthers	Mr. and Mrs. Craig Hewitt
Carolina Springs Golf Club	Mr. and Mrs. Stanton Horne
Beth Casman	Hucks Financial Services
City Scape Winery	Mr. and Mrs. Doug Hurley
Clemson University Athletic Marketing Department	Mr. and Mrs. Mike (Holly) Hurley
Color Clay Cafe	Mr. Jason Husinger
Mr. and Mrs. Robert Compton	Ideal HR
Mr. and Mrs. Tyler Compton	Dr. and Mrs. James Ingram
Mr. and Mrs. William Crosby	J Peters Grill and Bar
Crowne Plaza	Jack n' Diane's
CVS Pharmacy Community Relations	Jessa Decker-Smith Pottery
Mr. Mark Danielson	Jim & Lynn Gilreath Community Foundation Family Fund
Dave and Busters Greenville	Jimmy's Amazing Books
David's Table	Dr. Nicole King
Mr. and Mrs. Tate Davis	Kroc Center Greenville
Mr. and Mrs. William Dillard	Mr. and Mrs. William Lail
Mr. and Mrs. Ryan Earl	Mr. and Mrs. Norman Ward Lambert
Earl Architects	Mr. and Mrs. Wes and Lexi Lambert
Ms. Ingrid Erwin	Logan's Road House
Mr. and Mrs. Jason Farmer	LTO Burger Bar
Dr. and Mrs. Jerry Ferlauto	Ms. Denise Lynch
Mrs. Bridget Fetterman	Mr. and Mrs. Skip Martin



# TOGETHER WE ARE CHANGING LIVES!

Ms. Aurora Martinez  
Kaliopi Massalis  
Mr. and Mrs. Eric McConnell  
Mr. and Mrs. Craig Merck  
Ms. Carmen Mezzacappa  
Michelin North America  
Mr. and Mrs. Jonathan Miles  
Mr. Jimmy Mobley  
Mr. and Mrs. Chris Molnar  
Mr. and Mrs. W. Ryan Nichols  
Oriental Trading Co.  
Oticon Pediatrics  
Oticon, Inc.  
Paintball Central  
Patrizia K. Ingram Art  
Ms. Margaret Ellis Pearce  
Scott Phillips  
Mr. Greg Placone  
Mr. and Mrs. Robert Powell  
Quaker Steak and Lube  
Ms. Suzanne Rau  
Recover, Inc  
Red Bowl Asian Bistro  
Restaurant 4126  
Mr. and Mrs. Brett Richardson  
Dr. Laura Rogers  
Rolling Green Village  
Mr. and Mrs. Eldon Russ  
Ruth's Chris Steak House  
Mr. Joseph M. Ryan  
Safe Solutions  
Mr. and Mrs. Zach Salvato  
Mr. and Mrs. Jeff Sanderson  
The Scansource Charitable Foundation  
Mr. and Mrs. David (Malorie) Schumann  
Mr. and Mrs. Stanley Schumann  
Ms. Amanda Scopteuolo  
Mr. Clifford Selby  
Dr. Elizabeth Shands  
Ms. Beth Shelley  
Mr. and Mrs. Russell Shepherd  
Mr. and Mrs. Rick and Karen Sheriff  
Shertech Pharmacy Services, Inc.  
Ms. Amy Shiflett

Shortfields Simpsonville  
Shred 415 Greenville  
Sidewall Pizza  
Mr. and Mrs. Kyle (Nikki) Smith  
Snip-its Haircuts for Kids  
Southern Culture Kitchen and Bar  
Southern Eye Associates  
Southern Sisters Boutique  
Mr. and Mrs. Doug Sparacino  
Speed Factory Indoor Hi-Speed Karting  
SportsClub Fitness and Wellness  
Stella's Southern Bistro  
Super Duper Publications  
Synovus Bank  
Mr. and Mrs. Seth Taylor  
TD Bank  
Mr. and Mrs. Marion Terry  
The Boondocks  
The Children's Museum of the Upstate  
The Community Foundation of Greenville  
The Dinner Detective  
The Noble Dog Hotel  
The Parham Arrowood Bragdon Team-UBS Financial Services  
Dr. and Mrs. Thomas L. Tiller  
Total Wine and More  
United Way of Greenville  
UW Campaign Designations  
UW Portland (TD Bank Campaign)  
Ms. Paige Vaughan  
Mr. and Mrs. Gil Walker  
Warehouse Theater  
Waves Express Car Wash  
Ms. Leigh Whitaker  
Mr. and Mrs. Dakota White  
Mr. and Mrs. Michael White  
Mr. and Mrs. Dana Whitlow  
Mr. Cary Wilson

---

We make every effort to ensure accuracy of our donor lists, but if we've omitted your name, please contact us at (864) 331-1400.

## A MESSAGE FROM THE PRESIDENT OF THE BOARD OF DIRECTORS

COVID-19 has comprehensively stripped us all of daily life activities that we once took for granted. Although we are experiencing such alterations to our lives in varied levels of intensity and form, we have felt the shock of withdrawal. Consider the toll it has taken on you and your family. If you were anything like me and the people I have spoken with, even if there were no burdens from loss of employment, you felt the weight of impact on your mental health and relationships through reconfiguring to this new way of living.

The life adjustments that I've described are felt keenly, yet are fairly temporary and insubstantial in comparison to the constant obstacles faced by our community members with hearing loss, communication issues, social-emotional challenges and learning differences. They feel the absence of typical life experiences involving communication, learning, and mental health that we often take for granted. Without support, this absence is interminable and defeating. There is a very real struggle to access the type of quality services needed to overcome such obstacles, creating added frustration and hardship for families attempting to help their loved ones. Furthermore, for families with financial solvency concerns, access to needed services is completely beyond their grasp.

I would like to first share my sincere appreciation for those who have made donations, supported the 2020 *virtual* Clarity Mask-Quer-Aid, and those who have contributed to Clarity as a board member. Although your contribution has been significant, I am appealing to you to join me in continuing the meaningful work of supporting Clarity. We can do this in multiple ways. Many in the community are not aware of the services provided through Clarity and are therefore suffering needlessly. Please share Clarity's mission with your friends, neighbors, and colleagues. Furthermore, if you are involved in any community organizations, invite us to speak to your organization so that we can join efforts to address the multiple needs throughout the community. Finally, any monetary contributions will build the Clarity Cares fund, which provides scholarships to families in need.

Through our joint support, the Clarity staff can broaden their positive impact upon the lives of more members in our community and ultimately contribute to Greenville's vitality. Thank you for your consideration of this important matter.



**Ellen Hampshire, PhD.**  
**Clarity Board President, 2019-2020**

## 2019 BOARD OF DIRECTORS

**Ellen Hampshire, President**  
Greenville County Schools

**Wes Lambert, Past-President**  
Harper, Lambert & Brown, P.A

**Karen Sheriff, President-Elect**  
Shertech Pharmacy, Owner

**Jimmy Mobley**  
Small Business Owner

**Stanton Horne, Treasurer**  
Synovus Bank

**Ryan Nichols**  
Gallivan, White & Boyd, PA

**Ryan Earl, Secretary**  
Earl Architects

**Skeeter Powell**  
David's Table

**Jason Farmer**  
Hitachi Solutions

**Zach Salvato**  
GSP International Airport

**John Koslosky**  
Boiler Tube Company of America

**Nikki Smith**  
Legacy Early College / VIP Kid

**Eldon Russ**  
Retired