Diagram of Clarity’s Theory of Change

**Community Need:** Services supporting speech, hearing, learning, social and emotional challenges that are accessible to ALL

- **Enabling factors**
  - Screening and/or evaluation
  - Standardized data used to inform treatment plan and implementation

- **General Activities Provided**
  - Formal referrals and/or diagnosis(es) are provided to enable access to needed services
  - Hearing aid fitting, repair and monitoring
  - Tinnitus Therapy
  - Speech and Language Therapy
  - Individual and family counseling
  - Family Systems Support: Fr-amily Nights at TCMU

- **Intermediate Outcomes**
  - Improved hearing and/or auditory processing of sounds and language
  - Improved speech and language functioning
  - Improved learning
  - Improved social functioning
  - Improved emotional functioning

- **Long-Term Vision/Goal**
  - Individuals realize their potential and improve their quality of life

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*Licensed* speech language pathologists, audiologists, psychologists, and professional counselors who use trauma-informed, research-based techniques and interventions to assess and treat clients

Mission support is provided by highly trained team of operations specialists

**Overcoming Barriers:**

- **Geography:** At the centrally located Center for Developmental Services, which houses multidisciplinary agencies. Telehealth services available when appropriate for the client and services being provided Mobile speech and hearing screenings in the community

- **Financial:** In-network with most private insurances and Medicaid plans Clarity Cares Sliding Scale Fund makes services accessible to low to moderate income clients without insurance coverage. Third party payment accepted, including Children and Youth with Special Health Care Needs Mobile screenings are completed at no charge.

- **Language:** Bilingual full-time staff member provides Spanish/English interpretation Interpreters are brought in for other languages including ASL

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**Key:**

- **Enabling factors**
- **General Activities Provided**
- **Activities Provided to Clients with Identified Needs for Treatment.**
- **Intermediate Outcomes**
- **Long-Term Vision/Goal**